



SAL SECURITIES
The Investment Horizon...

Policy for treatment of inactive client accounts

Definition of Inactive Client Account

Client account will be considered as inactive if the client has not done any transaction with the member in the last 12 (Twelve) Months. Further, a client may also write to the member stating that he / she wishes to transfer his account into an “inactive” status, based on which the account will be marked as such.

Consequences of Inactive Client Account

On a client being declared inactive, the account of the client shall be locked and the client shall not be permitted to execute a fresh transaction in the account.

Procedure for Re-activation of the Client Account

The inactive client account can be reactivated by any of the following means:

1. An e-mail request from the client to reactivate the account. Such a request shall be sent only from the e-mail id of the client registered with the member or
2. A written request from the client to reactivate the account or
3. A telephonic request from the client to reactivate the account

Further, the request to reactivate shall be processed only after the client provides recent proofs as required for opening the account as per SEBI norms